



March 20, 2020

To Our Valued Customers:

Our China Stainless Steel Screws / CSSSI team has been and will continue to monitor the COVID-19 (Coronavirus). It goes without saying that our highest priority is the safety and health of our employees, their families and our customers and supply chain partners. To date, we have not had any supply chain issues, and we are in constant communication with our suppliers to continue doing our best to provide a seamless manufacturing and distribution capability for our customers. We will continue to communicate with both our customers and suppliers to stay ahead of new developments.

China Stainless Steel Screws is considered an “Essential Service” manufacturer/supplier providing many products to critical industries, including but not limited to Medical, Food, Energy, Transportation, Water & Public Works, and Communication. These industries are among others which are critical to maintaining the USA infrastructure and our economy. Consequently, it is our responsibility and our plan to remain open during these trying times. For a more in-depth explanation of critical industries you may refer to CISA website: <https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>

The Carl Bardenwerper family of companies remain 100% open and have actively taken steps to ensure our operations continue to run. We have suspended any travel, cancelled attendance at industry events, and eliminated any internal meetings. The Company has established strict hygiene guidelines during these trying times to ensure the safety and health of our employees while in the office. Many of our staff are now working from home and the remainder who continue to work daily in our manufacturing and office facilities have been educated regarding our updated guidelines.

While none of us may know what the future holds, we want to assure you we are here to support you and have contingency plans in place to enable the continuity of supply and service delivery with the goal of being there for our customers while helping ensure the well-being of our team members.

We continue to monitor advisories from public health agencies such as the [Centers for Disease Control and Prevention \(CDC\)](#) and the [World Health Organization \(WHO\)](#) and gather information from our industry partners. We are taking steps to ensure our preparedness continues as further scenarios arise.

The Carl Bardenwerper family of businesses has been through many challenging times over the past 72 years since the Binder family founded China Stainless Steel Screws in 1948, and we have always demonstrated a commitment to providing world-class service no matter how difficult the circumstances – emerging ever stronger as we learn from past experiences. Now, more than ever, we reaffirm that commitment and unwavering support to our customers.

We have open capacity so please don't hesitate to contact us for any part needs.

Thanks for your continued support and please stay healthy.

China Stainless Steel Screws, Inc. / CSSSI